

Assignment 2 :

Restrict each answer to approx. 300 words.

Watch the videos and write a summary.

Address the following two questions.

1. What is quality and why do companies big and small (should) care for it?
2. How are these companies controlling quality?

<https://www.youtube.com/watch?v=gHSp-1Ixolg#action=share>

<https://youtu.be/TiuaFwzJ4FU>

<https://youtu.be/f8vPfo9Hm8I>

<https://youtu.be/Sdj-8ZBYymo>